

Custom Updates URL

Using the Custom Updates URL method, there are two different ways SpinFire Ultimate checks if there are new updates to download and install

1. Automatically with the frequency of checking set in Application settings > Check for Updates field.
2. Manually via the Help > Check for Updates menu item.

The default configuration uses a URL to an Actify server to find the updates through the Internet.

However, in some scenarios a user(s) may not have access to the Internet or their organization may want to control desktop systems by preventing updates.

The **Use Custom Updates URL** setting provides the means to control where updates are obtained.

To use the Use Custom Updates URL setting:

1. Move update files to an accessible folder.
2. Check the **Use Custom Updates URL**.
3. Enter the URL in the **Use Custom Updates URL** setting.
4. Click **Apply Settings**.

Configuring SpinFire Update Files

For every release of SpinFire Ultimate there are two sets (one for 32-bit and one for 64-bit) of update files:

- wyserver.wys
- a .wyu file to update from the previous version
- a .wyu file to update from earlier versions

Decide on the location of the update files. The 64-bit version of the files must be in a "x64" folder and the 32-bit files in a "x86" folder.

Updating from a Local Drive

If I am updating from my local hard drive and I choose "c:\actify\update" as the folder to update from then each set of the update files should be moved to the following folders:

Type	Location
32-bit	C:\Actify\Update\x86
64-bit	C:\Actify\Update\x64

The custom updates URL setting must point to "C:\Actify\Update". SpinFire figures out if you're updating a 32-bit version or 64-bit version.

Note: If you already know that you (and your users) are only updating the 64-bit version then the update files for the 32-bit version are not needed.

Updating from a Network Share

An organization can also have a common location on a network share.

Decide on the location of the update files. In this example, I chose "\\MyNetwork\MyShare\Actify" to place the update files. Also I must make sure the users updating from this location have read access and their DNS can resolve the name/location (valid IP addresses can be used as well).

So the update files should be moved to the following folders:

Type	Location
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Obtaining SpinFire Ultimate update files from Actify Support

To obtain SpinFire Ultimate update files from Actify Support:

1. Log on to the support.actify.com site.
2. Click **Create Support Ticket**.



3. Fill out the form. Be sure to note which update files are required.
4. Click **Send Email**.

Related Topics

[Application Settings](#)

[The Viewer Settings Configuration File](#)

[Enterprise Installations](#)

32-bit	\\MyNetwork\MyShare\Actify\x86
64-bit	\\MyNetwork\MyShare\Actify\x64

The custom updates URL setting must point to "\\MyNetwork\MyShare\Actify".

Tip: Set the **Check for Updates** to **Never** and point the **User Custom Updates URL** to older versions of update files on a network share to prevent your user base from updating to a new version of SpinFire Ultimate.

An organization can then try new versions before there user bases update to it. Once deemed "safe", copy new versions of the update files to the appropriate network share location. Users can then use the Help > Check for Updates menu item.